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**June 13, 2011**

**Dear Jenni,**

**I want to thank you in writing, for always going above and beyond, to try to help me with my patients and discharge planning.**

**For all the years we have worked together, I know that when I call you, you will respond quickly, and try your best to work with the circumstances presented, which are more often than not, complicated.**

**I always feel like my patients will be in good hands with you overseeing and following them at Alameda Center.**

**Last Friday, June 3<sup>rd</sup>, I called you at about 6:30 pm with a workman's comp case that suddenly needed to be discharged. I am so grateful for the way you were willing to help me at the last minute and worked with the insurance representative so professionally and helped me to expedite this discharge, after normal business hours. I know the patient is satisfied at your facility and with how the discharge process occurred, which is important for patient satisfaction here at RWJUH.**

**You are an outstanding asset to Alameda Center and thank you as always, for helping me with my patient discharges, you are truly the best.**

**Sincerely,**

A handwritten signature in black ink that reads 'Lisa Steinfeld' in a cursive script.

**Lisa Steinfeld, LSW  
Social Worker, RWJUH**